



## **Tour Cancellation Policy**

1. Should a tour be cancelled or an individual withdraw prior to 150 days before travel, \$1000 per person will be forfeited to cover administration, fulfilment of contracts, airline, hotel and transport operator booking fees.
2. Within 150 days, 50% of the tour price will be charged and the remainder refunded.
3. Within 60 days, 75% of the tour price will be charged and the remainder refunded.
4. After air tickets have been issued any cancellation fee levied by the airline will be in addition to the above.
5. Once the tour has commenced, no refunds will be given. This includes any unused portion of the tour.
6. All cancellations will take a minimum of 10 weeks to be processed.
7. The policy will be strictly adhered to. Any appeals will need to be made in writing to the Managing Director.